

We're committed to helping you achieve the maximum value from your security investments. When you choose LogRhythm, you'll work with security experts who have an unparalleled focus on your success.

Whether you're new to LogRhythm or you're a long-time LogRhythm user, our services teams can help you improve your security intelligence maturity through Threat Lifecycle Management. Our services are designed to help you gain faster time-to-value, enhance the accuracy of your platform's threat detection capabilities, ensure platform health, and help you become a LogRhythm power user.

Training at LogRhythm University

Harness the full power of your LogRhythm deployment with LogRhythm University training courses for administrators and analysts:

- Attend classes in-person or virtually, locally, or at LogRhythm's training facilities in Boulder, Colorado
- Learn best practices for optimal administration and adoption of LogRhythm to meet your business objectives
- Become a LogRhythm Certified Professional

Core Deployment Service

With our Core Deployment Service, work with a dedicated LogRhythm resource to deploy the platform within your IT environment. This includes:

- Set up, configure, and tune your deployment
- Collect logs
- Contextualize logs using MDI Fabric
- Transfer knowledge of configuration and maintenance
- Configure reporting and alerting for system diagnostics and platform monitoring

Threat Management Foundations Service

Accelerate your threat management capabilities with the Threat Management Foundations Service. Work with a dedicated consultant to create a more effective security monitoring and response program for threat lifecycle management by:

- Train and assist to onboard the core threat detection module analytics content
- Tune analytics to generate risk-prioritized alarms for concerning activity in your environment
- Document best practices in playbooks for monitoring and response procedures

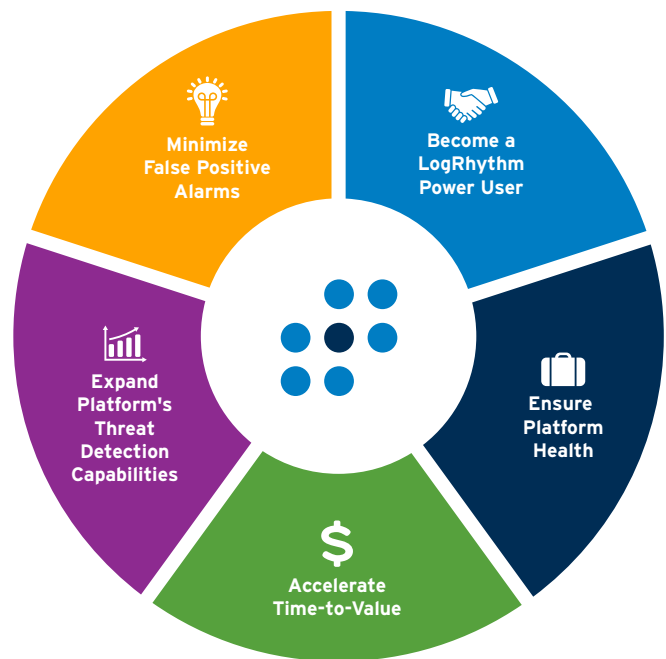


Figure 1. Benefits of LogRhythm Services

Analytics Co-Pilot Service

Detect threats with greater precision and maximize the effectiveness of scarce security personnel with Analytics Co-Pilot. Your assigned resource, known as an Analytics Co-Pilot, guides you through the implementation, use, and optimization of a specific LogRhythm security analytics module. You can choose from the following security analytics modules for this service:

- User Threat Detection Module
- Network Threat Detection Module
- Endpoint Threat Detection Module
- Holistic Threat Detection (includes User, Network, and Endpoint Modules)
- Core Threat Detection Module
- Retail Cyber Crime Detection Module

Admin Co-Pilot Service

With the Admin Co-Pilot service, you gain proactive identification and resolution of administrative platform issues before they become problems. Your Admin Co-Pilot, a LogRhythm platform expert, ensures your platform is always functioning at its highest capacity throughout the year by reviewing your platform weekly and applies fixes so you can focus on using the platform by:

- Augment your team with a LogRhythm administration expert
- Identify and resolve platform health issues proactively using component and version best practices
- Benefit from the latest versions of LogRhythm through patch updates
- Weekly meetings discuss platform data and what your Co-Pilot optimized for your deployment

LogRhythm Health Check

If you don't have the Admin Co-Pilot Service but still need a periodic review of your system, consider a LogRhythm Health Check. A LogRhythm expert reviews your platform for overall operational health and functionality, configuration, capacity, and performance. After the assessment, you receive a health check report with a summary of recommendations to further optimize your platform. These recommendations help you avoid administrative issues in the future so your platform is at peak performance.

Custom Professional Services Engagements

Safeguard your mission-critical systems with experienced and capable services and support. Our Professional Services team helps you meet your specific needs throughout your time with LogRhythm. Here are some of our most popular Professional Services engagements:

- SOC optimization
- Compliance optimization
- Custom device support
- Custom analytics solutions
- Upgrade service
- Tune-up service



Ready to get started? Get in touch to learn more.

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