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LogRhythm University Frequently Asked Questions (FAQ's)



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Table of Contents

1	INTRODUCTION	2
2	LogRhythm Training Classes	2
2.1	How do I know which classes I need to take?	2
2.2	How long will each day of an Instructor led class take?	2
2.3	Can I get CPE or CEU credits for taking classes?	2
2.4	What paths are offered for Customers?	2
3	LogRhythm LRPA or LRSA Certification Exams	3
3.1	How many times can I take the exams?	3
3.2	When can I take my exam and where can I find it?	3
3.3	Are the exams proctored?	3
3.4	Is there training material for the exams?	3
3.5	What is the study time for the exams?	3
3.6	Is it open book?	3
3.7	How many questions are on the exams and how much time do I have?	3
3.8	Is it multiple choice and/or lab simulations?	3
3.9	Are more advanced classes available?	3
4	LogRhythm Virtual Training Classes	3
4.1	How many Training units per day, are required for virtual Training?	3
4.2	How do I join the course session in the morning?	3
4.3	Where do I get my course materials?	3
4.4	Are practice labs a part of the training?	3
5	LogRhythm In-Person Training Classes	4
5.1	How many Training units per day, are required for In-Person Training?	4
5.2	What time does class start?	4
5.3	Are practice labs part of the training?	4
5.4	Do I need to provide my own lunch for In-Person classes?	4
6	LogRhythm Private Training Classes	4
6.1	How many Training units per day, are required for Private Training?	4
6.2	What is the maximum number of trainees for a Private Training class?	4
6.3	Are practice labs part of the training?	4
6.4	What do I need to bring to class?	4
6.5	Can topics outside the established curriculum be taught in the class?	4
6.6	Will breakfast and/or lunch be provided?	4
7	LogRhythm University	4
7.1	How do I access LogRhythm University?	4

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1 INTRODUCTION

PURPOSE	We are excited to host you for LogRhythm Training, but before you register for any of our courses, we would like to provide you with answers to frequently asked questions.
SCOPE	Review of the most frequently asked questions to better assist as you navigate through LogRhythm University
DOCUMENT MANAGEMENT	Project Manager

2 LogRhythm Training Classes

2.1 How do I know which classes I need to take?

We suggest starting with Training Videos and Computer Based Training (CBT) modules which are available for FREE and introduce LogRhythm. These can be accessed through the Single Sign On (SSO) portal by selecting LogRhythm University once logged in. From LogRhythm University you can click BROWSE and select your role to view courses for Analysts or Administrators. Then you can enroll in the CORE courses specific to your role.
If you are uncertain what classes are best suited for you, please visit our LogRhythm University website here at: <https://logrhythm.com/services/training/logrhythm-training/> for more information about our course offerings.

2.2 How long will each day of an Instructor led class take?

You should plan for eight hours each day. Instructors are flexible and course times might vary slightly.
Please speak to your instructor if you have an urgent issue that needs to be addressed during your session.

2.3 Can I get CPE or CEU credits for taking classes?

Yes. Eight CPE/CEU credits per course per day will be earned for all in person, virtual, and private training courses.

2.4 What paths are offered for Customers?

- 305 Analyst Path** (all courses are required to qualify for the LRSA exam):
- 2-day course: Analyst Fundamentals and Security Analytics
 - Note: Engineers may want to take both the Analyst (305) and Administrative (306) tracks.
- 306 Administration Path** (all courses are required to qualify for the LRPA exam):
- 3-day course: Administration Fundamentals, Global Administration, AI Engine Fundamentals
- Custom Regular Expression Rule Writing** (Writing for MPE Rules)
- 2-day course learning basic Regular Expression along with how to write LogRhythm MPE Rules
- Threat Detection with AIE** (AIE II)
- 1-day course focusing on Threat Management and AIE Rules

Network Monitor for Analysts

- 4-hour course preparing you to detect and respond to Events and Alarms in Network Monitor

3 LogRhythm LRPA or LRSA Certification Exams

3.1 How many times can I take the exams?

There are no limits to the number of time the exam can be taken.

3.2 When can I take my exam and where can I find it?

You may take the LRSA exam after you have completed the 305 Analyst Product Training course. The LRPA can be taken upon completing the 306 Admin Product Training course. Each of these can be located within the certification paths linked in the homepage banner within LogRhythm University. You can also search for the exam by title.

3.3 Are the exams proctored?

No, our 305 and 306 exams are not proctored.

- Upon completion of the course:
 - ✓ Certified Trainer mark the course completed
 - ✓ Upon being marked completed, the student can search, register and take the exam

3.4 Is there training material for the exams?

The book material and your notes from the courses you attended can be used on the exam. The exam is open note and book.

3.5 What is the study time for the exams?

Obviously we want you to be prepared for the exams, however that prep time is up to you and how you learn. Some students take the exam the day they complete the course.

3.6 Is it open book?

All of our exams are open book and all questions are taken directly from the materials provided in class.

3.7 How many questions are on the exams and how much time do I have?

Each exam ranges from 60-70 questions and you have 90 minutes to complete the exam.

3.8 Is it multiple choice and/or lab simulations?

They are multiple choice and true/false questions. There are no required configurations or lab simulations.

3.9 Are more advanced classes available?

Yes. Advanced classes are available at LogRhythm University.

4 LogRhythm Virtual Training Classes

4.1 How many Training units per day, are required for virtual Training?

Eight training units are needed per day for each student taking virtual training classes.

4.2 How do I join the course session in the morning?

Go to LogRhythm University. Once logged in, you will see the courses you are registered for in the **MY LEARNING** section. Click on the **VIEW SUMMARY** button, scroll down, and you will see the the class session(s) for that course. Click the **ATTEND** button next the appropriate session.

4.3 Where do I get my course materials?

Through LogRhythm University. Once logged in, you will see the courses you are registered for in the **MY LEARNING** section. Click on the **VIEW SUMMARY** button, scroll down, and you will see Course Materials. Click the **LAUNCH** button and the Download Files link. Open the Zip file to access the PDF and any other supplemental material(s) for that course.

4.4 Are practice labs a part of the training?

Yes. All students receive access to a temporary virtual machine for all courses that allows them to complete practice exercises outside their own LogRhythm environment.

Please Note: These virtual machines are only available until 10pm in the time zone the training takes place on the dates of the scheduled class.

5 LogRhythm In-Person Training Classes

5.1 How many Training units per day, are required for In-Person Training?

Eight training units are needed per day for each student attending in person training classes.

5.2 What time does class start?

Classes start at 8:30 am in the time zone in which you were registered.

5.3 Are practice labs part of the training?

Yes. All students receive access to a temporary virtual machine that allows them to practice exercises and tinker around outside of their own LogRhythm environment.

Please Note: these virtual machines are only available until 10pm in the time zone the training takes place on the dates of the scheduled class.

5.4 Do I need to provide my own lunch for In-Person classes?

No! You do not need to bring meals with you for class. We provide both breakfast and lunch during the entire week.

Important Note: If you have any dietary restrictions (gluten free, dairy free, vegetarian, etc.) please email your instructor one week prior to training. We will do our best to accommodate.

6 LogRhythm Private Training Classes

6.1 How many Training units per day, are required for Private Training?

80 training units are needed per day, or 400 for the full week, for up to 15 people for private training classes.

Please Note: This cost does include travel and expenses for the instructor.

6.2 What is the maximum number of trainees for a Private Training class?

We allow a maximum number of 15 people for our a private training course.

6.3 Are practice labs part of the training?

Yes. All students receive access to a temporary virtual machine that allows them to practice exercises and tinker around outside of their own LogRhythm environment.

Please Note: These virtual machines are only available until 10pm in the time zone the training takes place on the dates of the scheduled class.

6.4 What do I need to bring to class?

Unless otherwise noted, a laptop, notebook, pens/pencils, water bottle, anything you need to feel comfortable in an 8 hour class. It's always nice to bring extra adapters just in case. (HDMI, flash drives, etc.).

6.5 Can topics outside the established curriculum be taught in the class?

We recommend that you please contact your LogRhythm account manager and discuss creating a custom private training session.

6.6 Will breakfast and/or lunch be provided?

The instructor will not be providing meals for Private Trainings. However, your company may have organized catering for your class. Please reach out to whomever organized your Private Training sessions, for these details.

7 LogRhythm University

7.1 How do I access LogRhythm University?

You will need to click this link to create a single sign-on (SSO) account: <https://logrhythmcommunity.force.com> SSO provides access to LogRhythm Community, University, and Support portals once you are validated by LogRhythm.

If you do not have a LogRhythm account click the **Not a Member** button and request access.

After creating your SSO log in, contact your LogRhythm Customer Success Manager (if you are a Partner, contact your Business Partner Manager) to request access and wait for final confirmation to log in.

Once confirmed, log in via this link: <https://logrhythmcommunity.force.com/>
For any additional questions, please contact us at training@logrhythm.com.